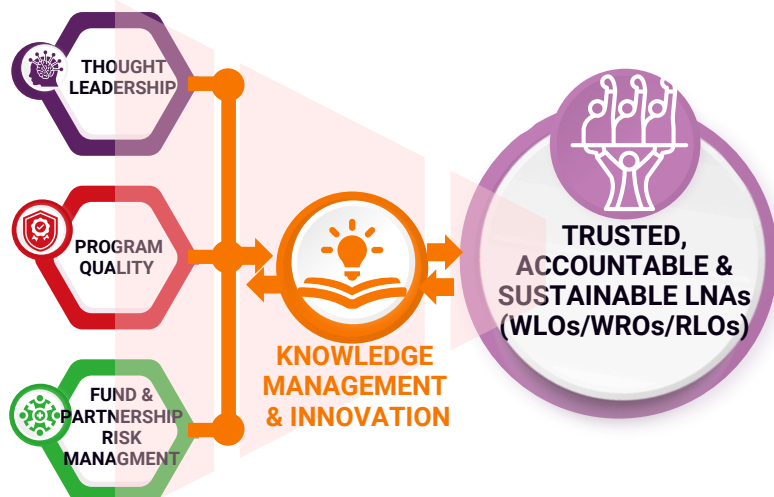




CARE UGANDA'S INTEGRATED BUSINESS SERVICES MODEL (IBSM)

CARE International in Uganda has developed the Integrated Business Services Model (IBSM), which affirms CARE Uganda's vision and value proposition in localization both in development and humanitarian-nexus spheres.

CARE UGANDA'S IBSM - LOCALLY-LED MODEL



The model aligns with CARE's global programming principles of working with others to maximize the impact of our programs; building alliances and partnerships with those who offer complementary approaches, are able to adopt effective programming approaches, and/or have responsibility to uphold rights and reduce poverty through policy change and implementation.

CARE is committed to working in ways that support and strengthen existing knowledge and capacities, rather than replacing them.

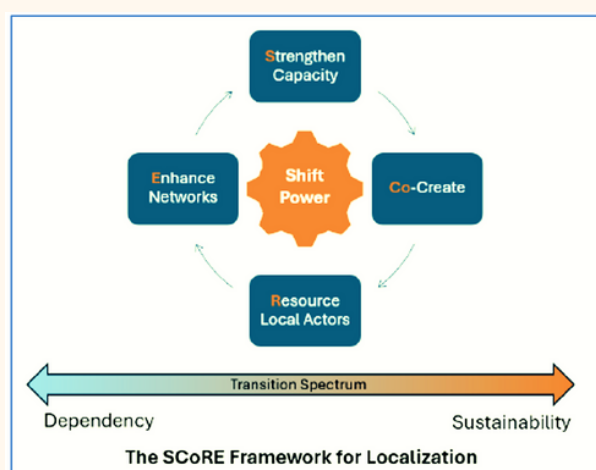
Via its locally-led practices, CARE seeks to contribute to sustainable transition of leadership, ownership and field-execution of development and humanitarian assistance to a range of public, private, and civil society partners.

¹ CARE's Locally Led efforts (in Gender Equality, Humanitarian Response, Food Security, Nutrition, Women's Economic Empowerment, the Right to Health, and Climate Justice) aim to support diverse local actors in defining priorities, designing solutions, driving implementation and sustaining efforts tailored to unique development and humanitarian contexts.

² Aligned to CARE's SCoRE Framework for Localization, the four pillars of the IBSM focus on nurturing conditions and approaches that shift power to local actors. IBSM's four pillars—Thought Leadership, Program Quality, Fund & Partnerships Risk Management, and Knowledge Management & Innovation—serve as strategic foundations that mirror the framework's goals.

Through **Program Quality** and **Fund & Partnerships Risk Management**, CARE Uganda **buttresses capacity** by ensuring high program standards, resilient governance, reliable systems and skilled personnel among local actors.

Thought Leadership and Knowledge Management & Innovations pillars promote **co-creation** by empowering local voices and encouraging collaborative solution development. **Resourcing** is prioritized to support financial independence of local actors, while **robust networks** are built through partnerships, risk management and innovation hubs, fostering an inclusive and connected environment. This alignment ensures CARE Uganda's approach is both locally sustainable and impactful.



¹ Partnership in CARE, January 2021

² Localization at CARE re: Emily Usher Shrair, Emily.Shrair@care.org

The IBSM reflects CARE Uganda's dedication to building equitable, inclusive partnerships that maximize impact. By leveraging global expertise with local knowledge, CARE empowers local actors with agency, power, voice, and influence needed to create sustainable change.

Our IBSM is built on four interconnected pillars that collectively support the deepening and realization of the localization agenda, as articulated below.



THOUGHT LEADERSHIP

Leverages global expertise and local knowledge in key technical areas to inform, innovate, influence and elevate local solutions—amplifying local agency to deliver effective, culturally appropriate, and sustainable interventions that advance social justice.

Our Thought Leadership emerges through forward-thinking programming frameworks driven by innovation and data, complemented by technical support and advisory guidance, and reinforced by advocacy and systems transformation.



PROGRAM QUALITY

Program Quality ensures the delivery of effective, impactful, and sustainable programs that adhere to established standards, benefiting all stakeholders—donors, partners, governments, and the communities served. Through risk management, stakeholder engagement, and continuous improvement through lessons learned, "Program Quality" guarantees programs that meet the highest principles, standards, and commitments that enable CARE and its partners to save lives, empower communities, especially women and girls, to claim their rights, and achieve lasting change at scale."



FUND & PARTNERSHIP RISK MANAGEMENT

Enhances partner organizations' capacity, accountability, and trustworthiness—making them future-ready and fundable—by offering comprehensive services like integrated financial planning, rigorous financial reporting and compliance, targeted monitoring, capacity building, effective communication, risk management, assurance and audit oversight, ensuring donor funds are utilized efficiently and aligned with intended objectives to deliver impactful and sustainable programs that meet both donor goals and community needs.



KNOWLEDGE MANAGEMENT & INNOVATION

A catalyst for developing and scaling transformative, locally driven solutions by fostering co-creation, piloting new ideas, and leveraging innovative approaches and technologies. Through capturing and utilizing generated knowledge, CARE integrates innovation into every facet of our work—advancing sustainable development and empowering communities with scalable real-world solutions.

Authorship Team

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